

SP Diagnostics - www.spsupport.com

MAT Platform Suite User Guide

Multi-Application Tool

This guide provides you with information on how to download, install and use your iMAT Suite.

For more guides visit the SP Diagnostics Support website www.spsupport.com and go to the Products – iMAT – Documents section of the site.

Version 1.001

iMAT Download Application

Follow this procedure to download the latest PC Suite from the <u>http://www.spsupport.com</u> website. If you experience any problems then contact Technical Support on +44 1225 702 104.

1. Select the **'Download latest software'** from the bottom left of the page.

3. Before the application downloads you need to accept the Licence Agreement by ticking the agreement at the bottom and selecting Download again.

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	8.3 Survival Articles 2, 5, 5, 7, and 6 of the Agreement and all Sections Denset, that survive the formination of the Agreement, regardness of the cause for Survivalian, and shall remain valid and bendrog resolutions	
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	Degree to the above terms. Bournal	

2. Select 'Download'.



2. Select 'Run' or 'Save'. If you Save first then ensure you Run the application before continuing. (browser dependant)



iMAT Installation Procedure

Follow this procedure if you are installing the iMAT PC Suite for the first time. If you experience problems with the installation then please ensure you have Administrator rights on your PC. If you are still experiencing problems then please use the web form on the Website to contact us.

1. When you run the installer you are presented with a User Account Control message warning you that the application you are installing will make changes to your computer.

😗 Use	r Account Control		×
٢	This file is from an untrusted location. Are you sure you want to run it?		
	Program name: File origin:	SP Diagnostics iMAT Network drive	Suite
💌 s	Show details		
This file is in a location outside your local network. Files from locations you don't recognize can harm your PC. Only run this file if you trust the location.			
	Change when these notifications appear		

3. After you have run the MAT suite application, the 'Welcome to the SP Diagnostics iMAT Suite' will be displayed, select 'Next'.



5. When the 'Confirm Installation' screen appears select 'Next'.

B SP Diagnostics iMAT Suite V1.10	
Confirm Installation	
The installer is ready to install SP Diagnostics iMAT Suite V1.10 on your compu	ter.
Click "Next" to start the installation.	
	1
Cancel < <u>B</u> ack	Next >

2. Wait while the PC prepares to install.

Windows Installer	
Preparing to install	
	Cancel

4. The 'Select installation Folder' screen will appear accept the folder if appropriate and select 'Next'.

BP Diagnostics iMAT Suite V1.10	_ _ X			
Select Installation Folder				
The installer will install SP Diagnostics iMAT Suite V1.10 to the following folder.				
To install in this folder, click "Next". To install to a different folder, enter it be	low or click "Browse".			
Eolder: [C:\Program Files (x86)\SP Diagnostics\iMAT Suite\	Browse			
	Disk Cost			
Cancel <u>Cancel</u>	<u>N</u> ext >			

6. The 'Installing SP Diagnostics iMAT Suite' screen will be launched, once the software has been successfully installed select 'Next'.

B SP Diagnostics iMAT Suite V1.10	×
Installing SP Diagnostics iMAT Suite V1.10	
SP Diagnostics iMAT Suite V1.10 is being installed.	
Please wait	
Cancel Back	<u>N</u> ext>

7. As this is the first time that your iMAT has been connected to your PC, the **'Device Driver Installation Wizard'** popup will be displayed.



9. Your PC may give you a warning saying the Publisher is unknown. Select **'Install the driver software anyway'** to accept the changes that will be made.



11. You will see the screen *'Installation Complete'* that confirms that the installation was successful, select *'Close'*.

B SP Diagnostics iMAT Suite V1.10			
Installation Complete			
SP Diagnostics iMAT Suite V1.10 has been successfully installed.			
Click "Close" to exit.			
Please use Windows Update to check for any critical updates to the .NET Framework.			
Cancel < Back			

8. The installation will take a short time to complete; the screen below will be displayed during this process.

Device Driver Installation Wizard		
i Please wat wh	🤣 le the drivers install. This may take	some time to complete.
	< <u>B</u> ack	Next > Cancel

10. The 'Completing the Device Driver Installation Wizard' screen is displayed, when your iMAT pod has been detected. Select 'Finish'.

Device Driver Installation Wizard			
	Completing the Device Driver Installation Wizard		
	The drivers were successfully installed on this computer.		
	You can now connect your dev came with instructions, please m	ice to this computer. If your device ad them first.	
	Driver Name	Status	
	✓ SP Diagnostics iMAT (12	Ready to use	
	< <u>B</u> ack	Finish Cancel	

12. Run the MAT Suite Application from the start menu, select '*Start' – 'Programs' – 'SP Diagnostics – 'iMAT Suite'*. (There will also be an icon installed onto your desktop).

]]]] SP Diagnostics	
🚦 iMAT Suite	

iMAT Registration Procedure

1. Read the Privacy Policy and accept before continuing.



3. The Driver should indicate that it is fully installed and ready to use. If this does not happen, go to the Installing Driver section.

U Driver Software Installation		×
SP Diagnostics SPi (COM4)	installed	
SP Diagnostics SPi (COM4)	Ready to use	
		Close

5. The Suite will then check the internet connection is present. If you experience problems at this point you will be directed to the Tests & Checks section of the iMAT Suite.

SP Diagnostics iMAT Suite : V1.010	
Diagnostics	
Connecting To Internet	
Checking Internet Connection	

2. Connect the USB supplied to the iMAT and then to a USB port on the PC. Use a main USB port (on the rear of the PC) opposed to an extension (on the front of the PC)



4. When you press the **'Next'** button, the iMAT will be detected by the iMAT Suite.

SP Diagnostics iMAT Suite : V1.010	
Diagnostics	
Connecting To iMAT	
Connection Established. Please wait	

6. Complete the 'Product Registration' ensuring you complete all sections marked with a '*'. Once complete press the 'Next' button.

Please enter the following de	etails: Address Line 1:	
Title:	Address Line 1: Address Line 2:	
First Name:		
Surname:	* Town/City:	
Company:	County:	
Telephone:	Country:	•
Type of Business:	Postcode:	
Email:		

7. Once the information has been submitted, the Subscription Number, Postcode, Email address and subscription expiry date will be displayed back. Although these details are stored on your PC, It would be worthwhile making a note of these details in case you require them in the future.

SP Diagnostics (MAT Suite : V1.010	heperine we
Diagnostics	LITE CONTRACT
Registration Complete	
Thank you for registering your iMAT	
Please make a note of these details.	
* Subscription Number:	
Email Address:	
Subscription expiry date:	

9. You can use your free voucher to redeem an application of your choosing. Select **'Add Additional Application'** to continue your purchase.

A110	tion Store				
	update your current subscriptions				
Renew	Name	Subscription Number	Order Date 06/08/2015	Expiry Date 06/08/2016	
ACIEN N	Shop Voucher	prosentes.			
TORM.	Shop Voucher				
LOUN	Shop Voucher				
20EW	Shop Voucher				
ADEW .	Shop Voucher				
EDEW.	Shap Voucher				
EDEW.	Shap Youther				
2054	jihop Voucher				
Iternatively,	you have 1 FRTE application(i) rem	whing to add to your unit (Mout	her will be applied o		
Iternatively,		aining to add to your unit (Vioud hoose additional applications	fter will be applied o		
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Iternatively, he next scree Conset choo Desel Filter	you have 1 FREE application(s) ree n). Use Drog Down List below to 10 pm applications to Purchaston	hoose additional applications	her will be applied o		

8. When used for the first time, the suite will direct you to the Application Store.



10. Select **'Confirm'** to complete the redemption.



iMAT Update Procedure

- 1. Run the iMAT Suite Application
- From the start menu, select 'Start' 'All Programs' – 'SP Diagnostics – 'iMAT Suite'. (There will also be an icon installed onto your desktop).

) SP Diagnostics	
🥫 iMAT Suite	

3. Connect the USB supplied to the iMAT and then to a USB port on the PC. Use a main USB port (on the rear of the PC) opposed to an extension (on the front of the PC)



5. The Suite will then check the internet connection is present. If you experience problems at this point you will be directed to the Tests & Checks section of the iMAT Suite.

SP Diagnostics iMAT Suite : V1.010	
Diagnostics	
Connecting To Internet	
	CON ALLON
Checking Internet Connection	

2. Select the option 'Get iMAT Updates'.



4. When you press the '**Next**' button, the iMAT will be detected by the iMAT Suite.



6. Select '**Download**' to update your tool to the latest version. A description of the updates will also be shown on screen.

Diagnostics MAT Suite : V1.010 DEMO	
Diagnostics	
pdates Available	
IMPORTANT:	
Your subscription is due to expire on 05/02/2014	
IMAT DPF and EPB : (0 20.0)	
Your MAP update (if Subscribed) is now available for download and contains:	
ABS	
* BX/W e 5 Sentes (260) 04-06 - DSC	
o 5 Senies (E61) 04-06 - DSC	
AIRBAG	
BMW o 5 Senies (E60) 04-56 - Satelite Center	
o 5 Series (E60) 04-06 - Sat B-Pillar Left	
o 5 Senies (E60) 04-06 - Sat B-Pillar Right o 5 Senies (E61) 04-06 - Satellite Center	
o 5 Senies (E61) 04-06 - Sat B-Pillar Left	
e 5 Senters (E61) 04-06 - Sat B-Pillar Right	
GM-Opel o CORSA:D 07:09	
MERCEDES o C-CLASS (204) - CAN AIRBAG	
CCLASS (24) - CAS ARBAO	
the second se	lack Downlo
	Back Downlow

7. The Suite will start to update the tool with the latest software.



8. Once complete a message will be displayed on the screen allowing you to then go back to the main menu.

SP Diagnostics IMAT Suite : V1.010 DEMO	(Control and A
Diagnostics	
Update Complete	
ALL COMPANY	
Congratulations. Your SP Diagnostics iMAT is now up-to-dat	
The handset will not report the latest firmware version until next powered up on a	
	Fish

Purchasing Additional Applications

1. Select 'Application Store'.



3. The suite will connect to the Application Store.



5. From the drop down menu, select the application you wish to purchase, then select **'Purchase'**.



7. You will be directed to the payment page. Select the type of card you will be making the payment with.



2. Connect your handset to the PC as directed.



4. A page similar to the one below will be displayed.

If you want t	a update your current subscription	s, please choose an application f	rom the list below		
Renew	Name	Subscription Number	Order Date	Expiry Date	15
DEDEW	MAT Reference Only		13/08/2015	13/08/2016	
Alternativelu	churce a new system to include a	od cress the Burchase Jutton			
Viternatively	choose a new system to include a	nd press the Purchase button.			

6. Select 'Confirm'.



8a. Enter your details as required.



8b. Once all the correct information has been entered, select 'Make Payment'.

pplication Stor	re and a second		
	Cardinates Cristian		-
	Cardinolder details Findense a revund feid Address 1 Address 2 Adfress 2 Adfress 3 Town/City Region Postcode/ZIP code Country Telephons Fas = mail address	United Kingdom	
	Start again Cancel		Make payment 오

9. You will be directed to the payment confirmation page.

Application Sto	re		
Transaction Status	Payment Authorised		
Amount Processed	£90.00		
Customer Name: Transaction ID:	3033252136		
Cart ID:	[3033252136 [76201593919014632		
Make Another Purchase		Exit Stop	

Renewing Application Subscriptions

1. Select 'Application Store'.



3. The suite will connect to the Application Store.



5. Select 'Confirm'.



7a. Enter your details as required.

Y III		
Secure Payme Payment method Amount	ent Page MasterCard £90.00	Mastron
* Card number Security Code		0
* Cardhoider's name Cardhoider detai	anno anno 1	0
	Secure Paymet Payment miethod Amount • Crad number • Sociuty-Code • Expiry date • Cardinoider name	Secure Payment Page Payment method MesterCard Amount 200.08 Card Amount 200.08 Card Amount Security Code * Card Amount * Card Amount * Card Amount * Card Amount * Card Mount * Card Amount * Card Mount * Card Amount * Card Mount * Card Amount * Card Mount * Card * Ca

2. Connect your handset to the PC as directed



4. You will see a screen similar to the one below.

	tion Store				erd
if you want to Renew	supdate your current subscriptions, Name	please choose an application Subscription Number	from the list below Order Date	Expiry Date	
DECENI	MAT Reference Only	summingtoon Number	13/08/2015	13/08/2016	
rentere	Diesel Particulate Filter	division in the local division of the local	18/08/2015	13/08/2016	
	choose a new system to include an ose an application to Purchase/Re				

6. You will be directed to the payment page, select the type of card you will be making the payment with.



7b. Once all the required information has been entered, select 'Make Payment'.

Dirich Hand	•
Torios-scott	0
Delta dulla Reference	0
United Kingdom	
Mak	ke payment 🛛
	Mai

8. You will be directed to the payment confirmation page.

SP Dispression MAT State 1.012			
Application Sto	re		
			Î
Transaction Status	Payment Authorised		
Amount Processed:			
Customer Name:	(Last) and Time		
Transaction ID:	5033252136		
Cart ID:	78201003919014832		
Make Another Purchase		Exit Stop	
	Copyright 2015		
Ъ			-

Options

1. Run the iMAT Suite Application from the start menu select 'Start' – 'All Programs' – 'SP Diagnostics' – 'iMAT Suite'. (There will also be an icon installed onto your desktop).

2. Select 'Options' from the menu.



4. Selecting the '*Tests and checks*' button allows you to perform tests to verify that your iMAT is functioning correctly and that you are able to connect to the website and download the latest software.



SP Diagnostics	
🚦 iMAT Suite	

3. If you are advised to change your Subscription Number & Postcode you can do this from here.

ptions and Help	
These are your IMAT Suite details	Tests and checks
SeverApudet setatis Sever Language Options - Language: English • Subscription - Subscription -	Internet Colorandtand @ Diof Up

5. You will be asked to perform these tests if you experience problems and need to contact a customer services representative or engineer. This information is also reported back to the website in order for the engineer to assist you in resolving your problem.



6. Selecting the '*iMAT re-install*' button allows you to force the iMAT to download your latest update again. This can be used if you think there is a problem with your last update.

SP Diagnostics iMAT Suite : V1.010	
Diagnostics	
Options and Help	
These are your IMAT Suite details	Tests and checks
Language Options Language English • Subscription Subscription Subscription	Internet © Broadband © Dai Up

7. Connect your iMAT as per the instructions within the iMAT update suite. Connect mini USB to iMAT and USB to PC. Refer to the 'iMAT Update Procedure' for more information.





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